Messenger Marketing and the POWER of Chatbots With Facebook







Acknowledgement of Welcome to Country

We would like to acknowledge the traditional custodians of this land and pay our respects to the elders, past, present and future for they hold the memories, traditions, culture and hope of Indigenous Australians







Cost effective online marketing strategies

Improve the use of Facebook

Seek pre-qualified leads through digital

Why Are You Here?

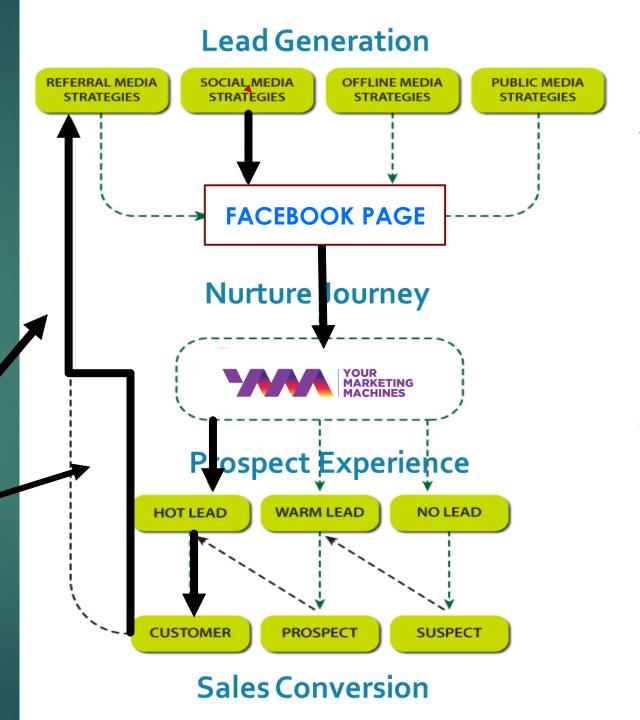


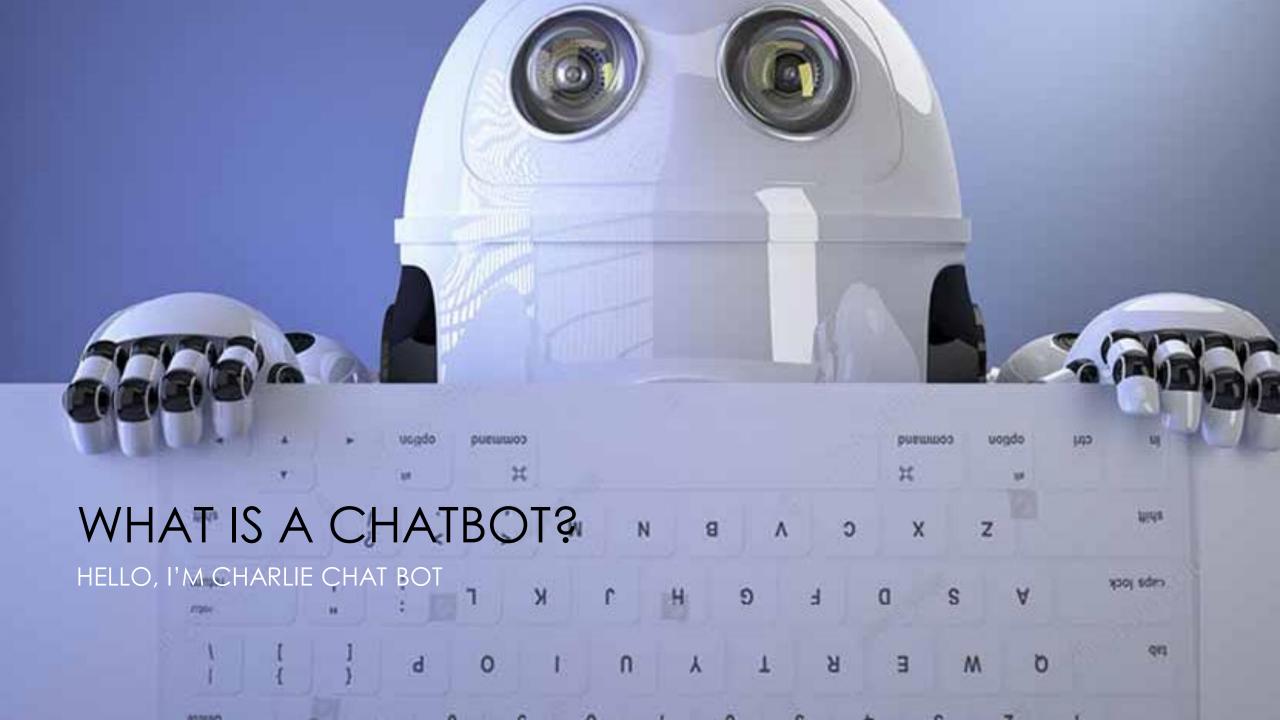
the power of leverage!

Lead Generation PUBLIC MEDIA REFERRAL MEDIA SOCIAL MEDIA **OFFLINE MEDIA STRATEGIES STRATEGIES** STRATEGIES **STRATEGIES WEBSITE Nurture Journey** Prospect Experience **NO LEAD HOT LEAD CUSTOMER PROSPECT** SUSPECT **Sales Conversion**



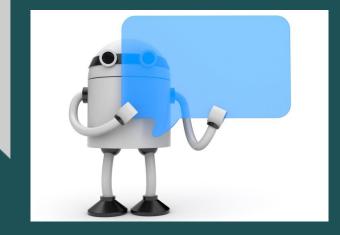
the power of leverage!





A Chatbot is a simple software tool designed to simulate a conversation allowing you to communicate with leads inside messaging apps.

A **Chatbot** is also great to communicate with your customers and increase retention



We can...

Goal 1: Fully automate customer conversations and lead conversion

Goal 2: Increase sales and customer retention rate



Product Sales



Marketing & Drip Campaigns



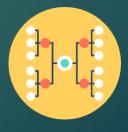
Lead Gen & Qualification



Subscribers Sign-up



Loyalty Programs



Cart Abandonment Follow-up



Messenger by the numbers

More than

1.3 billion

people use Messenger each month

20 billion

messages sent between people and businesses on Messenger each month

40 million

monthly active businesses on Messenger

410 million

users use video chat on Messenger monthly

40%

year over year growth in the amount of time spent in video chat on Messenger

300,000

active bots on Messenger

Messenger is the second **most popular** iOS app of all time, behind Facebook*

Approximately

300,000 developers on the platform

17 billion

photos shared in Messenger each month

My Potential Audience



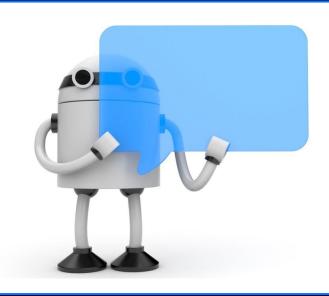






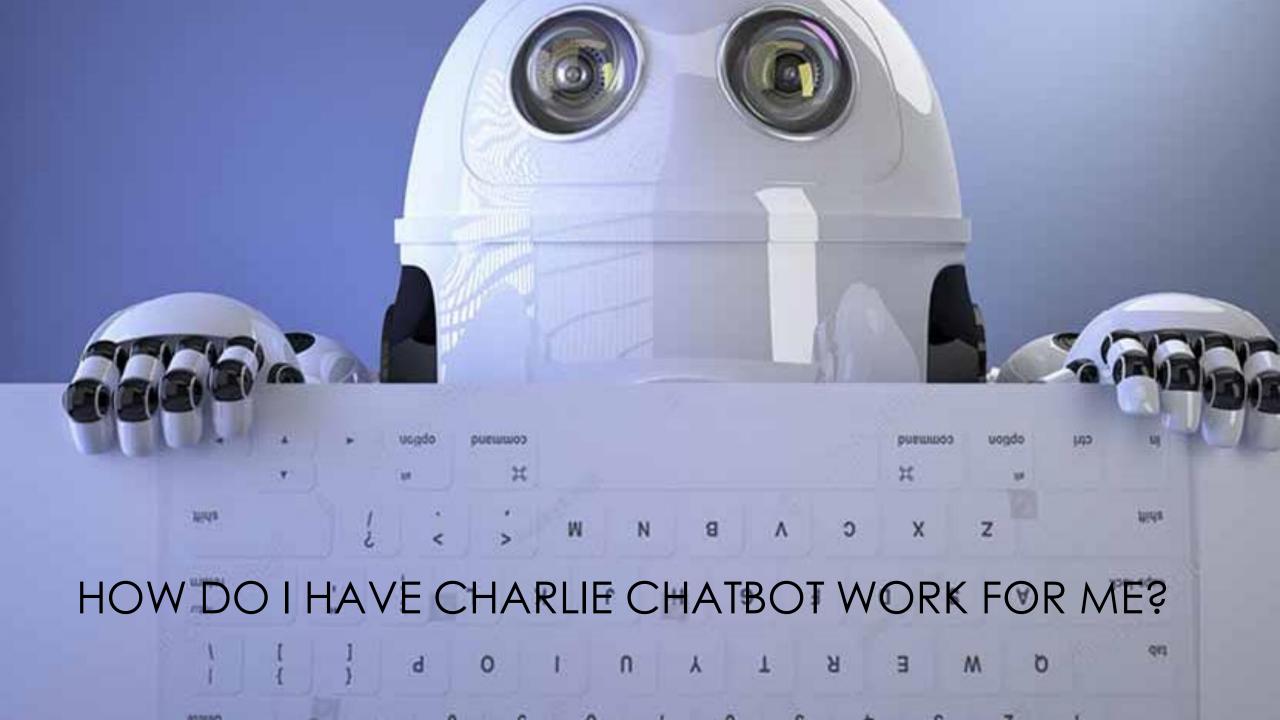


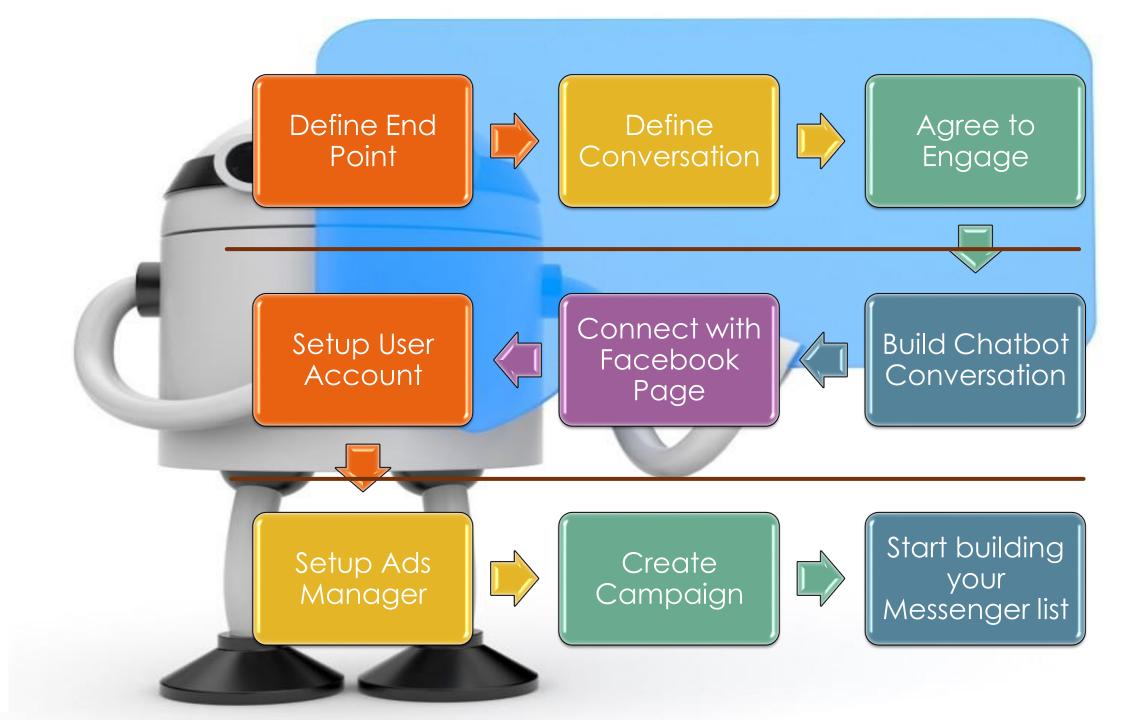












Set your Messenger Master Plan

Agree

Agree on your End Point – database building, pre qualified lead hot lead

Define

Define your conversation – how many steps & what to say

Determine

Determine the data you want to collect – DGIP data

Consider

Consider post Messenger Follow up process to support your End Point

Build your Charlie Chatbot

Step 2



Complete message funnels – include Yes/No



Ensure each step collects relevant data – name, email, post code



Test content links seamlessly



Confirm – does Charlie Chatbot achieve what you want?

Connect with Facebook Ad Campaign

 $1) \longrightarrow -2 \longrightarrow -3 \longrightarrow -4$

Establish

Establish
 Audience – from
 past customer list
 or targeted from
 Facebook insights

Create

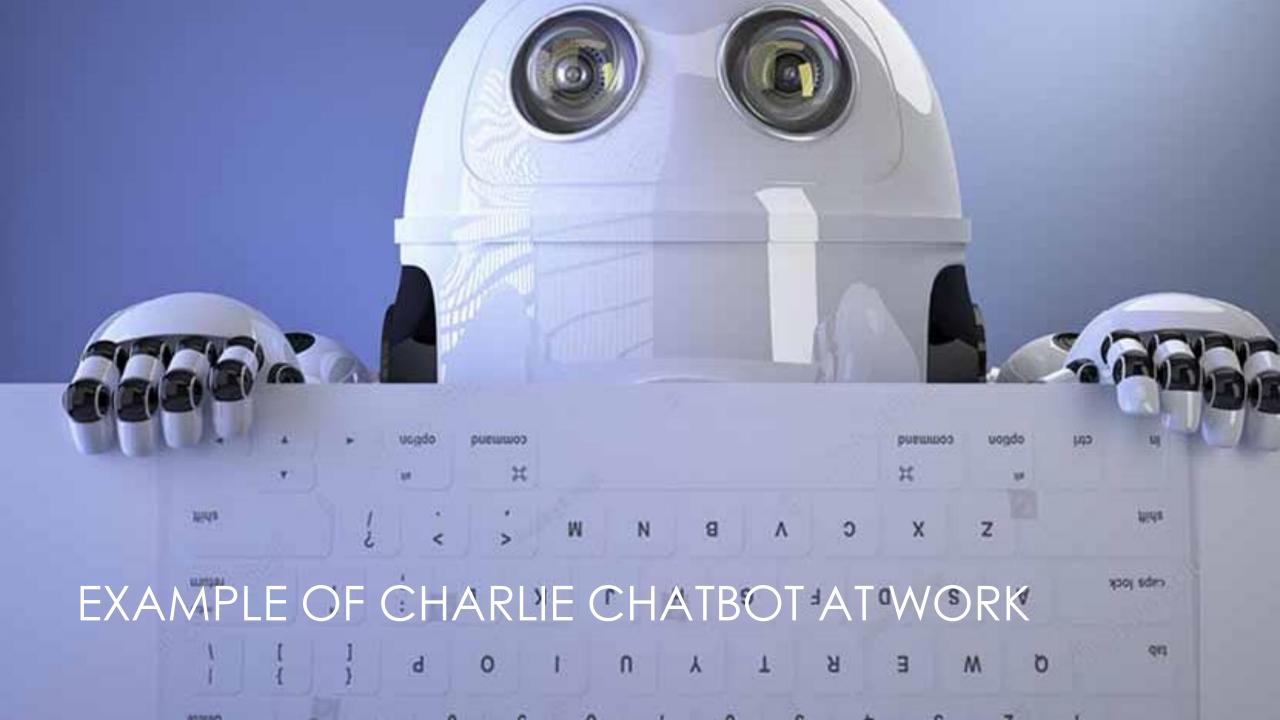
 Create Ad campaigns – consider copy and 'add value'

Channel

 Channel through Charlie Chatbot messenger funnels

Review

 Review and revise where necessary



Examples of Charlie

- Real Estate
- https://m.me/101575317991163?ref=agent_intro
- ► https://m.me/101575317991163?ref=listingaddress







Examples of Charlie

HOSPITALITY

https://m.me/3448022526 67979?ref=pizza

Examples of Charlie

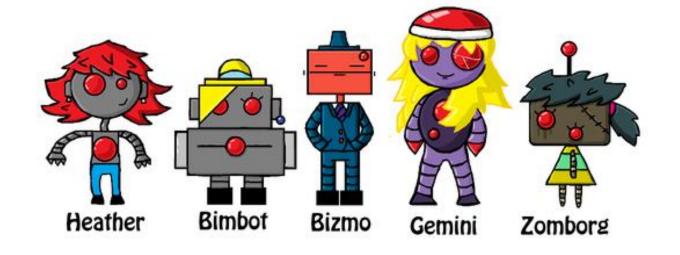
Retail sector https://m.me/1015753179911 63?ref=product_lead





Be aware of...

- ▶ International or local chatbot
- ▶ Where does the data go
- ▶ Ongoing training support
- Hidden fees
- You Are Still Responsible for the LEAD!!!









pandorabots



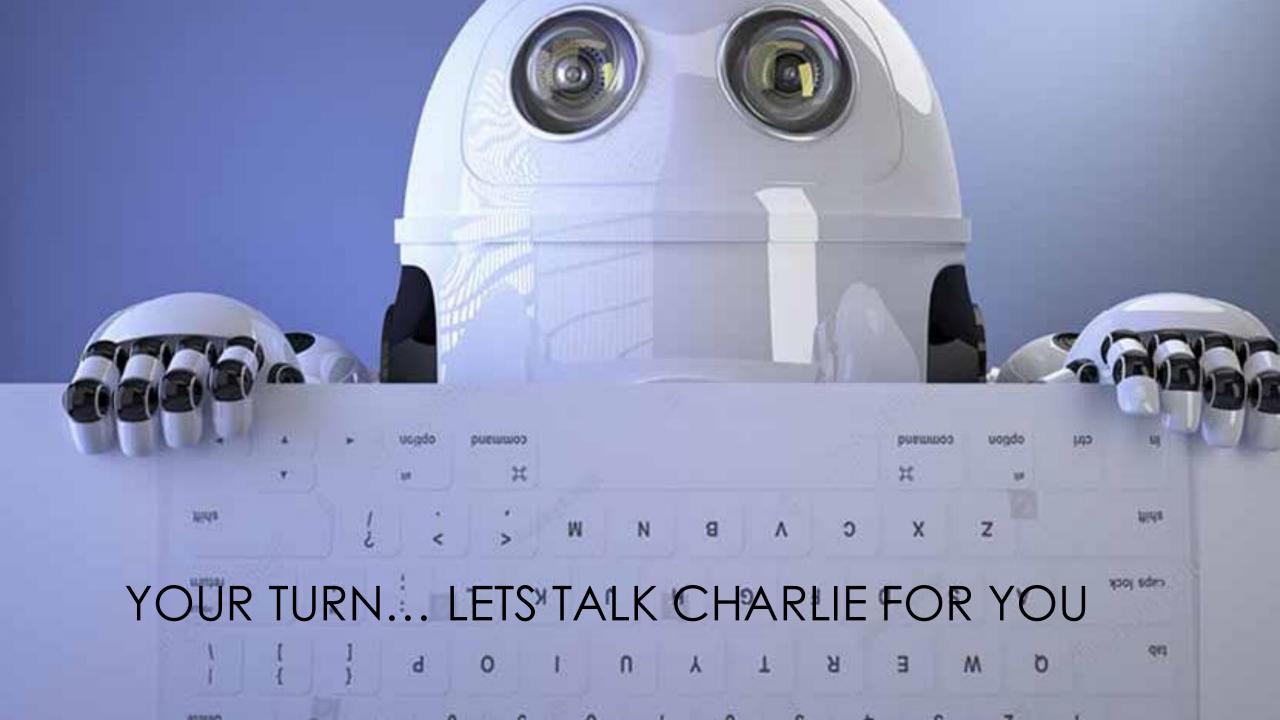
chatfuel

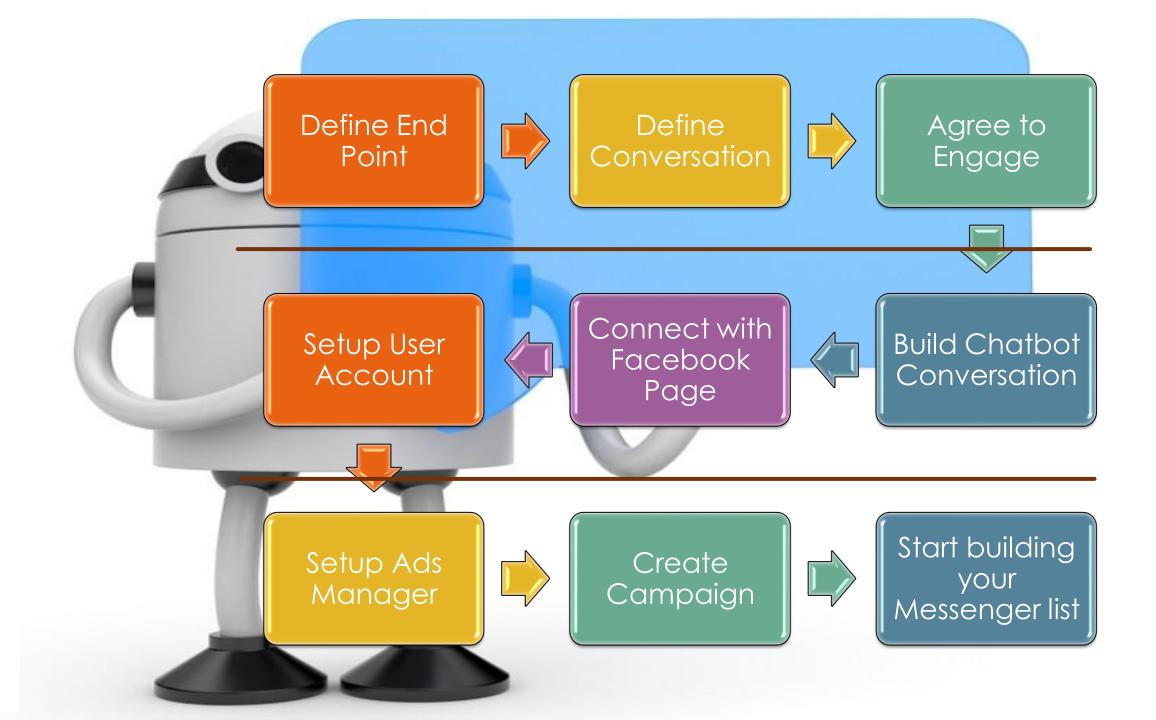






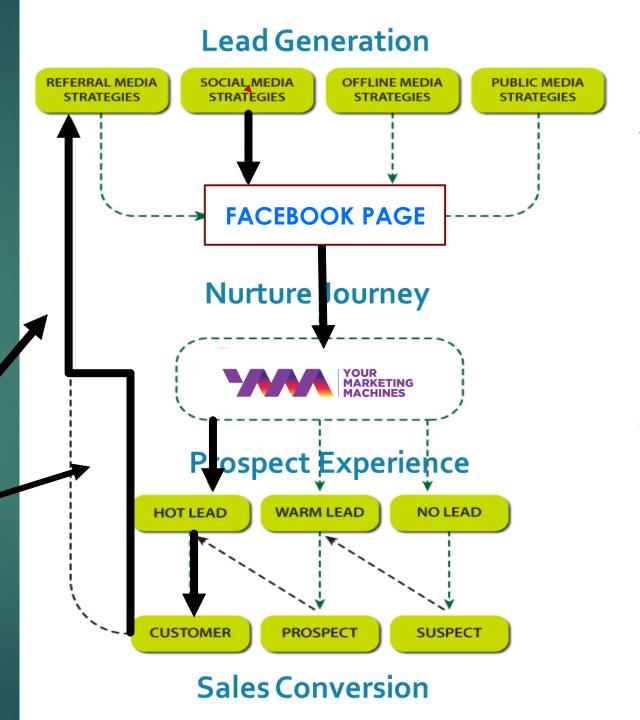








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https://calendly.com/yourmarketingmachines/charlie-chatbot-conversation

Messenger Marketing and the WER of Chatbots With Facebook Hello CHAT BOT CHAT BOT



